



CalTRUST Transition Q&A

Earlier this year, CalTRUST issued Requests for Proposals (RFPs) for custody, investment management, and fund accounting services. CalTRUST received multiple responses to each RFP and a thorough review process of all proposals was conducted by the CalTRUST Product Review Committee. The CalTRUST Board of Trustees selected new providers for all services; **U.S. Bank** to provide custody services, **BlackRock Financial Management** to provide investment management services, and **NorthStar Financial Services Group, LLC/Gemini Fund Services** to provide fund accounting and record keeping services. These new providers will assume their duties between July 3rd and August 1st. Below is a timeline and overview of how the transitions will affect CalTRUST participants. In addition to this overview, in July we will be holding webinars and offering in-depth user guides on the new online trading system that will be implemented on August 1st.

TIMELINE

June 23rd – Assets in the current (Wells Fargo) money market or government fund must be transferred to the Short- or Medium-Term Funds or, alternatively, withdrawn completely.

June 27th – Last day for transactions before trading blackout in the Short- and Medium-Term Funds.

June 28th – July 4th – Trading blackout. Transition to Blackrock and U.S. Bank occurs.

July 5th – BlackRock and U.S. Bank transition complete. All funds open for trading!

Mid-July – Webinars scheduled for new online trading portal.

Late-July – User guide provided for new online trading portal. Participants to receive information on how to login to new portal and set new passwords.

August 1st – Transition to NorthStar/Gemini complete. New online trading portal launched. Updated transaction form available and provided in the online portal.

QUESTIONS & ANSWERS

Will CalTRUST still offer the same investment choices to participants?

Yes. The Short- and Medium-Term Funds are CalTRUST funds and will continue to operate as they have. In addition, CalTRUST will continue to offer a money market and a government fund; going forward the options are the BlackRock TempFund and the BlackRock FedFund. More information on these funds can be found at the following:

TempFund <https://www.blackrock.com/cash/en-us/products/282759/>

FedFund <https://www.blackrock.com/cash/en-us/products/282628/>

When are the transitions for the new service providers taking place?

The transitions will be happening in two steps. BlackRock and U.S. Bank will be in place July 3, 2017. NorthStar/Gemini will be in place August 1, 2017.

Will there be a blackout period?

Yes. There will be a blackout period for trading in the Short- and Medium-Term Funds starting June 28th (funds in the Wells Fargo money market and government funds must be transferred or withdrawn by June 23rd). Trading will resume on July 5th. No transactions will be processed after close of business on June 27th, and until July 5th.

Will the transition require participants to make any special transactions?

If you are invested in the Short- and Medium-Term Funds there is nothing you need to do. If you are in the Wells Fargo money market or government funds, you will need to move your assets out of those funds by Friday, June 23rd. Those assets can be transferred to the Short- or Medium-Term Fund and then reinvested in the BlackRock money market or government fund on July 5th.

Will we receive new wiring instructions for purchases?

Yes. On August 1st an updated transaction form will be available when you log in to the CalTRUST portal. This will contain updated wiring instructions. The current wiring instructions remain in effect through July.

Will we need to provide new participant forms?

No. Your participation is directly with CalTRUST so you do not need to provide new participant forms.

Will our account numbers change?

Yes and no. Currently each participant is assigned four different account numbers, one for each of the CalTRUST funds – these account numbers are currently distinguished by differences in the 3rd number. As of August 1st, we will consolidate the account numbers and each participant account will only have one account number, which will be your existing Short-Term Fund account number.

Will the participant portal and online trading system be changing?

Yes. Effective August 1st there will be a new participant portal. This will provide participants an enhanced system for online trading, fund information, and statements. In July we will schedule webinars to provide participants with an overview of the new system.

Will our login information for the online portal change?

Yes and no. Your username will remain the same but you will have to set a new password. Due to secure password encryption we cannot carry over existing passwords into the new system.

Questions? Please contact Laura Labanieh (916.650.8186 or laura@caltrust.org) or Kyle Tanaka (916.650.8114 or kyle@caltrust.org).